



Primetals Technologies Privacy Policies

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Primetals Technologies Austria GmbH

Data Privacy Policy

1. General information

Primetals Technologies Austria GmbH (hereinafter also referred to as PTAT) takes the protection of your personal data (hereinafter also referred to as data) very seriously. We process your data in accordance with the applicable legal data protection requirements for the purposes listed below. Personal data in the sense of this privacy policy is all information that is related to you personally. Relevant data are in particular your personal data (e.g. name, address, contact data, date of birth), your billing data (e.g. bank data) etc. In the following you will learn how we handle this data. What data is processed in detail and how it is used depends largely on the intended use. Therefore, not all parts of this information may apply to you.

2. Responsible office and contact

The "Controller" responsible for the processing of your data is

Primetals Technologies Austria GmbH, Turmstraße 44, 4031 Linz, Austria, e-mail: contact@primetals.com.

If you have any questions or comments about PTAT's data protection (e.g. about information and updating your data), you can also contact our data protection person responsible at contact@primetals.com.

3. What sources and data do we use?

We process personal data that we receive from our customers, suppliers, business partners or other data subjects within the framework of our business relationship (including pre-contractual phase). In addition, we process personal data to the extent necessary for the provision of our services, which we may obtain from publicly accessible sources (e.g. company registers, commercial registers, land registers, debtor registers, press, internet) or which is legitimately transmitted to us by other companies of the Primetals Group.

Relevant personal data are master data (name, address and other contact data), order data (e.g. personal data for the order), data from the fulfilment of our contractual obligations (e.g. data for payment processing), documentation data (e.g. business correspondence, minutes of meetings) and other data comparable with the categories mentioned.

4. The purposes for which your data are collected and processed and their legal bases

4.1 For the fulfilment of contractual obligations (Art. 6(1) point (b) GDPR)

PTAT processes your personal data to fulfil the contract with you or to carry out pre-contractual measures, which are generally taken upon request. The actual processing depends on the respective business relationship and can include communication, correspondence, needs analyses, consulting, project execution and support, billing, payment processing as well as the execution of transactions. Without this data processing we cannot conclude or fulfil the contract.

4.2 Within the framework of the weighing of interests (Art. 6(1) point (f) GDPR)

If necessary, we process your data above and beyond the actual performance of the contract to protect our legitimate interests. Examples of this could be:

- To assert legal claims and for defence in legal disputes;
- To guarantee IT security and the IT operation of PTAT;
- To prevent and investigate criminal offences, video surveillance for the protection of property rights, to collect evidence in cases of robbery and fraud. Other measures to secure property rights;
- Measures to ensure building and system security (e.g. access controls);
- Measures for managing the business and further developing services and products;
- For risk management in the Primetals Group;

4.3 On the basis of your consent (Art. 6(1) point (a) GDPR)

If you have given us your consent to the processing of personal data for certain purposes (e.g. passing on of data within the Primetals Group, photographs within the framework of events, newsletter dispatch, advertising material), the lawfulness of this processing is given on the basis of your consent. A given consent can be withdrawn at any time and without providing reasons. This also applies to the withdrawal of declarations of consent issued to us prior to the validity of the GDPR, i.e. before 25 May 2018. The withdrawal of consent is only effective for the future and does not affect the lawfulness of the data processed before your withdrawal of consent.

4.4 Due to legal requirements (Art. 6(1) point (c) GDPR)

In addition, we are required to process your data in order to comply with various statutory provisions (e.g. fulfilment of tax control and reporting obligations). This

processing is of course limited to the data required to comply with the relevant statutory provisions.

5. Recipients of your personal data

5.1 Third parties and processors

Your personal data will also be used by other companies working on behalf of PTAT (processors) or in the context of PTAT's business partnerships (third parties). These can be companies of the Primetals Group (PT Group) or external companies and partners (PTAT partners). You can find a list of all companies of the PT Group here: <https://www.Primetals.com/contact-us/locations>. Furthermore, possible recipients of your data are companies in the categories of IT services, logistics, telecommunications, etc.

5.2 Recipients outside the European Union (EU)

PTAT has outsourced individual services by carefully selected and commissioned service providers based outside the European Economic Area (third country), e.g. IT service providers to guarantee IT operations. In these cases transfer to a third country takes place.

We would like to point out that the persons authorised to process the data are obliged to maintain confidentiality regarding all related information. Furthermore, we ensure that state-of-the-art measures are taken to protect your data.

We also intend to transfer data to locations in third countries in the following cases:

- if it is necessary to fulfil our contractual obligations;
- if required by law (e.g. tax reporting obligations) or
- if you have given us your consent.

To the extent required by law to provide an adequate level of protection for your data, PTAT uses guarantees that comply with the legal requirements to establish an adequate level of data protection, including EU standard contractual clauses. In this case your data will have the same protection as in the EU. If you wish to receive further information on this subject, you can contact PTAT using the contact details mentioned under point 2.

6. Data storage and data erasure

PTAT processes and stores your personal data as long as this is necessary to fulfil our contractual and legal obligations. If the contractual relationship with you is terminated, all mutual claims are fulfilled and no other legal storage obligations or legal justification bases for storage exist, your data will be deleted.

However, our legitimate interests may constitute an additional legal basis for the further processing of your data after termination of a contractual relationship. Our legitimate interests are, for example, to interest you once again in our products and services. In line with the weighing of interests in sending you direct advertising during our business relationship with you, our interests also prevail when using your data for this post-contractual advertising purpose. If you object, you have the option of stopping this processing at any time. PTAT uses this data appropriately in accordance with the processing purpose described above.

7. Automated decisions

We do not use any fully automated decisions in accordance with Art. 22 GDPR to establish and implement our business relationships.

8. Profiling

We do not do profiling pursuant to Art. 22 GDPR.

9. Provision of your personal data

Within the framework of our business relationship, you must provide those personal data which are necessary for the establishment, execution and termination of a business relationship and for the fulfilment of the associated contractual obligations or which we are legally entitled to collect. Without this information, we will usually not be able to enter into, execute and terminate a contract with you.

10. Your privacy rights

10.1 Access, rectification, erasure, restriction of processing

You have the right to have access to your personal data. Under certain conditions, you also have the right to rectification and erasure of your data. Furthermore, you have the right to restrict processing if the legal prerequisites are given.

10.2 Right to object

You have the right to object at any time for reasons arising from your particular situation to the processing of personal data concerning you under Art. 6(1) point (e) GDPR (public interest data processing) and Art. 6(1) point (f) GDPR (data processing on the basis of a weighing of interests). If you object, we will no longer process your personal data unless we can prove compelling legitimate reasons for the processing which outweigh your

interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

You have the right to object to the processing of your data for advertising purposes at any time. If you object to the processing for direct advertising purposes, we will no longer process your personal data for these purposes.

10.3 Right of withdrawal

If you have given PTAT express consent to the processing of your data, you can withdraw this consent at any time and without stating any reasons. The lawfulness of the processing of your data before your withdrawal of consent remains unaffected by the withdrawal.

10.4 Right to data portability

You have the right to receive the personal data concerning you in a structured, common and machine-readable format. You are entitled to transfer this data to other controllers. If technically feasible, you have the right to obtain a transmission from us directly to another controller.

To exercise the rights referred to in point 10, you may contact PTAT using the contact details referred to in point 2.

10.5 Questions or complaints

You have the right to contact the competent supervisory authority, the Austrian data protection authority, with questions or complaints. You can reach them at the following e-mail address: dsb@dsb.gv.at or at the following address: Wickenburggasse 8, 1080 Vienna.

11. Updating of our data privacy policy

We will update our data privacy policy accordingly, if necessary, in case data protection regulations or business needs change.

Primetals Technologies Japan, Ltd.

Data Privacy Policy

Privacy Policy

We at Primetals Technologies Japan, Ltd. (hereafter "PTJ") deal with various information in the course of our business activities (the manufacturing and sale of steel-making machinery and related equipment), including proprietary information concerning our products and information provided by our customers. We recognize that all of this is valuable information and must be handled and protected with the utmost care, and we have done so to date.

In light of the above history, we have formulated the following personal information protection policy and guidelines, and have consequently established a management system. We will endeavor to appropriately protect personal information by notifying and educating our officers and employees on this policy and these guidelines.

Our Personal Information Protection Policy

PTJ will not acquire any personal information through false or other improper means.

PTJ will use personal information only to the extent and for the purposes specified, which will be announced or noticed to persons to whom the information pertains.

PTJ will endeavor to keep such personal information accurate and up-to-date.

PTJ will take necessary and appropriate measures to maintain the security of such personal information.

PTJ will furnish its employees and contactors handling such information with the necessary and appropriate guidance and supervision.

PTJ will not provide personal information to any third party without the consent of the person involved.

If PTJ receives an inquiry from a person about the use or content of personal information related to that person, it will provide a reasonable response.

If PTJ receives any complaints regarding the handling of personal information, it will resolve such complaints in a prompt and appropriate manner.

PTJ will establish rules and management systems for proper handling and protection of personal information and will thoroughly adhere to them.

PTJ will engage in a strong effort to continually enhance personal information protection system by regularly reviewing the handling of personal information, and update and improve all rules and procedures, including this policy, as necessary.

PTJ will comply with all applicable Japanese laws and regulations regarding the handling of personal information.

For information regarding the business purposes, the practical handling method of personal information by PTJ, refer to the following:

Use of Personal Information

PTJ will acquire and use personal information only as needed for its business performance according to its business purposes, which is manufacturing and sale of steel-making machinery and related equipments. The business purposes of personal information are:

To make applications for transactions between PTJ and its customers and other parties concerned with its business; obtain confirmation regarding customers and other parties concerned; review and assess transactions; execute and manage agreements; and conduct termination and other proceedings following termination of agreements with customers and contractors.

To issue notices regarding improvement of PTJ products and services and of associated products and services, and respond to customer inquiries regarding such products and services.

To respond to inquiries about the products and services provided by parties having business relations with PTJ.

To confirm applications for and participation in various exhibitions and seminars, communicate with lecturers, and report on the results of studies and events to the persons involved, and also to provide visitors with access to PTJ's facilities.

To make contact with the members of any organizations in which PTJ is a member, and issue various notices from PTJ according to the purposes of activity of such organizations.

To send publications issued by PTJ to persons who request them.

To communicate and enter into joint contracts with various research institutes based on PTJ's R&D activities, to which the paragraph (1) above shall apply accordingly; participate in academic societies; make recommendations for prizes awarded by academic societies; and make and manage joint patent applications.

To communicate with journalists and analysts in publicity activities.

To receive applications for employment, communicate with and issue the notification of employment to the applicants, and other issues concerning recruitment activities.

To communicate and conduct transactions with public accountants, attorneys and patent attorneys concerned with the business activities of PTJ.

To communicate with the officers, directors, employees or any related persons in the subsidiaries and affiliates of PTJ in the course of performance of business activities other than those as stated above.

To issue notices to PTJ's retired employees and to communicate with the families of PTJ's employees.



To exchange necessary information between PTJ and its cooperative, non-regular, temporary, part-time and student workers in execution of contracts with them and performance of their works.

To provide personal information with regard to any order-based works within PTJ's scope of business.

To issue useful notices incidental to the above purposes of use from PTJ and its group companies.

PTJ may provide personal information to a third party with the approval of each respective individual, consign the handling of personal information, or share personal information with a PTJ group company to the extent that such personal information is required for the business purposes as stated above. (Please refer to Item 4 below ["Provision of Personal Information to Third Parties"](#))

If any personal information is acquired or used for any other business purposes than those described above, a notice or announcement will be issued separately.

Definition of Personal Information

"Personal Information? Eherein is defined as private information pertaining to surviving individuals of our customers, business partners and other parties concerned which include names, dates of birth or other descriptions, numbers, symbols, codes or images individually assigned to each person, or audio signs which enable identification of specific individuals (including such information which itself cannot identify individuals but which can easily refer to other information and thereby make it possible to identify specific individuals). Furthermore, in addition to information which can identify individuals, all other information which expresses facts, judgments or evaluations of attributes such as physical, properties, types of job or titles is included within the personal information category.

Personal Information Management

PTJ will take necessary and appropriate measures to ensure the security of the personal information possessed by it and endeavor to maintain the contents of such personal information as accurate and up-to-date to the extent necessary for business purposes. Personal information which is no longer necessary for business purposes will be disposed of promptly in an appropriate method.

Provision of Personal Information to Third Parties

PTJ will not provide the personal information of any person to any third party without such person's approval, except the following cases:

the provision of the personal information will be suspended upon the individual's request and the matters stipulated for this provision in the Personal Information Protection Act are noticed or easily known to such person;

the work of handling personal information is entrusted, in whole or in part, to any third party to the extent necessary for PTJ's business purposes, provided that a confidentiality agreement shall be entered into by and between PTJ and such entrusted company and that PTJ will provide necessary and appropriate supervision of such entrusted company;

that PTJ will disclose the personal information of any specific person with any of its group companies to the extent necessary for business purposes, provided that such disclosure nature of the disclosed personal information, the purposes of such disclosure, the name of the responsible party for the management of such personal information shall be noticed or easily known to the person whose personal information has been disclosed;

and such disclosure of personal information to any third party is otherwise authorized under any applicable law or regulation.

Contact for Personal Information

For information regarding the specific business purposes, the disclosure, correction and suspension of use of the contents of personal information (hereinafter "inquiries about personal information"), contact the following department of PTJ. (To make inquiries about personal information, it is necessary to submit a completed request form including a valid form of identification. Request forms will be sent from PTJ on request. In the event the department to which the personal information was provided is unknown, or for any inquiry for general information on the process of handling personal information, contact:

[For inquiry, contact]

Primetals Technologies Japan, Ltd. President Office
Address: 6-22, Kanonshin-Machi, 4-Chome, Nishi-ku, Hiroshima 733-8553, Japan
(c/o Mitsubishi Heavy Industries Ltd., Hiroshima Machinery Works)
Phone : +81-82-291-2181
Business hours: 08:15-17:15 (Except on Sat., Sun. and national holidays)

Inquiry by mail:

In case of making inquiry by mail, send your inquiry to the following address by filling in the necessary items.

Mail to:

Primetals Technologies Japan, Ltd. President Office
Address: 6-22, Kanonshin-Machi, 4-Chome, Nishi-ku, Hiroshima 733-8553, Japan
(c/o Mitsubishi Heavy Industries Ltd., Hiroshima Machinery Works)
Fax: +81-82-294-0952

【Items to be filled in】

Content of inquiry (mandatory)

Your name (mandatory)

Name of your company (or school) and department

E-mail address

If you do not have an e-mail address, please fill in the following items.



Postal Code

Your address

Telephone number

*The personal information sent to us by mail will be appropriately destroyed right after we have replied to the inquiry, therefore we will not possess the personal information.

How to Handle Personal Information on the Website

(1) Security in obtaining personal information

In obtaining the personal information of an PTJ customer from the Website, PTJ uses the Secure Socket Layer (SSL) and other encrypting means to protect the personal information inputted through a communications link. The SSL is a general technology used for security of communications on Webnet, which can encrypt the input data before it is transmitted to Internet and prevent the input data from being intercepted or tapped. If you use any browser that is not compatible with the SSL, you could not access to this page from the intranet of your company due to the settings of Firewall or any other software.

(2) Collection of Browsing History

The Website may use the technology such as access logs or Cookie to acquire your browsing history for your more convenience of use of the Website. The collected historical information is used only for the purposes of higher convenience of use, monitoring the use conditions of the Website and statistic use such as sum-up and analysis for service planning and better service. Access logs include records of user IP addresses and part of the operating environment, but they cannot identify users. Cookie is a technology to identify the user computers from the Web server. The use of Cookie can identify user computers, but not the users themselves unless their personal information is inputted. You can reject to receive Cookie or indicate a warning when you receive Cookie by setting the browser accordingly. If you reject to receive Cookie, you can use the PTJ Website, but not a part of service.

(3) Others

PTJ cannot have any responsibility for maintaining the security of your personal information on any other Website linked with the PTJ Website. If you have any query or inquiry regarding the handling of personal information, make direct access to each relevant Website.